



FREE CHLORINE CONVERSION

ANNUAL DISINFECTION

Once each year the City of Woodway subjects their potable water distribution system to a cleaning process that makes certain that it remains free of any biofilm growth. This process is a commonly used industry standard for maintenance of the distribution system. To do this, a switch from out chloramine disinfected water to the use of free chlorine is implemented. The time frame for this process is normally 30 days. TCEQ has been informed of this process and has approved it for this time frame. We ask that our customers remember this is a temporary process that will ensure our water continues to be provided at the highest quality possible.

THE CONVERSION IS SCHEDULED FOR DECEMBER 22, 2022 – JANUARY 11, 2023

During this process customers may experience some taste and odor irregularities. This is completely normal and is expected during the last three weeks of this process. We emphasize this is a temporary measure that helps provide safe drinking water throughout our system.

Be aware that customers with aquatic pets may need to provide additional treatment to the water during this period.

Please contact Mitch Davison with any questions.

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